

## Blumira for MSPs

Blumira enables MSPs to protect their customers with managed detections, guided response, & 24/7 security operations. Easily meet insurance & compliance requirements for log monitoring & one-year retention. Sign up for your free NFR internal use account at [blumira.com/free-nfr](https://blumira.com/free-nfr).

### MSP PORTAL

Our MSP Portal is designed to support the way MSPs do business & streamline the ability to manage multiple customers within the app.

What you can do:

- Add customer accounts for any customer you service in Blumira's platform
- Search to find users, accounts and roles; assign roles to users
- Add a user, email address, phone number for text or voice alerts
- Change who you send invoices and billing reports to
- Get access to Blumira's partner support site & partner marketing kit
- See all detections and bulk manage rules
- Set up a ConnectWise PSA integration

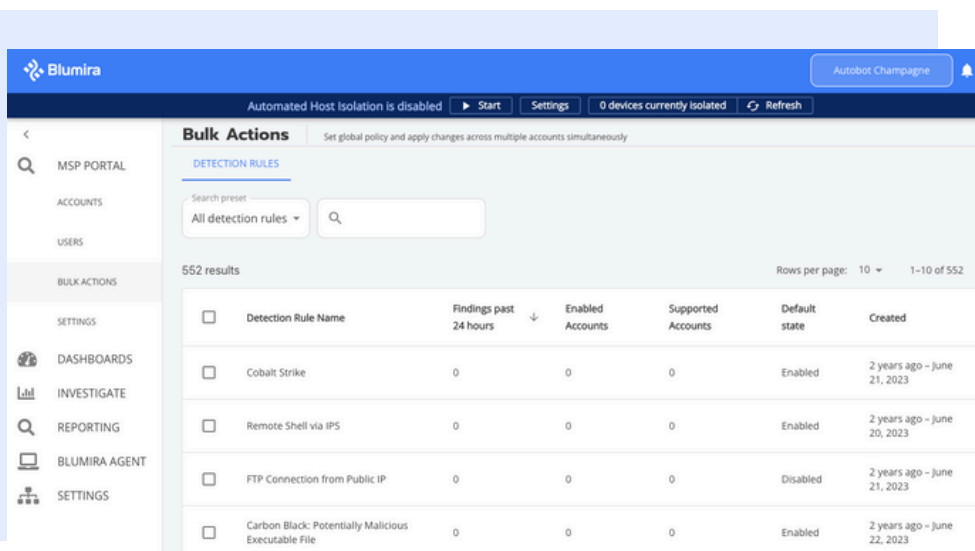
### BULK RULE MANAGEMENT

Bulk Rule Management is a feature of our MSP Portal that increases visibility into all detection rules, while saving you time managing and configuring detections across all of your accounts.

Within the MSP Portal, MSPs can:

- Set a default state for detection rules, overriding new onboarded accounts
- Bulk enable or disable detection rules across accounts
- See all potential detection rules in one place (not only ones for log types sent)

Access this feature from your **MSP Portal > Bulk Actions**.



[Highly rated by MSPs on Channel Program](#)



## EASY

Reduce reliance on humans to complete manual security tasks to save time and refocus efforts



## EFFECTIVE

Accelerate breach prevention and ransomware protection with security automation



## EFFICIENT

All-in-one open platform simplifies workflows with hybrid coverage, satisfying more compliance controls

## CONNECTWISE MANAGE (PSA)

Streamline your workflows and save time managing security for your customers with Blumira's ConnectWise PSA API-based integration.

Connect Blumira to your ConnectWise PSA to send security notifications and updates directly to your ticketing system.

With this integration, you can automate manual security tasks such as merging tickets about the same finding, assigning priorities, and linking Blumira findings to your customers.

### How it Works:

- Connect Blumira to your ConnectWise account and service boards
- Blumira will create a new ticket in ConnectWise whenever a new finding is created
- Blumira will also update the same ticket in ConnectWise when the finding is assigned, a comment is added, or the finding is resolved within Blumira
- Each ticket contains a link to the finding in the Blumira app, where you can view matched evidence, completed workflows, and resolve the finding

### Benefits:

- **Streamline workflows:** Reduce context switching by reviewing all Blumira security findings across all customers within your ConnectWise ticketing system. Get increased capabilities compared to using the ConnectWise email parser.
- **Save time:** No need to spend time on manual ticket creation or management tasks, including merging tickets about the same finding, assigning priorities, or other administrative tasks.
- **Ease of deployment:** Get simple step-by-step instructions on how to set up your API-based integration, available to MSPs through the MSP Portal.



**With the MSP portal, we had a new client that went from zero to 90% complete in a matter of hours.** We've experienced greatly improved setup and workflow time, streamlining everything from the beginning to end.

-- Chris Lewis, Information Security Manager, NetSource One

## FREE NFR ACCOUNT

Get a free-for-internal-use NFR (Not for Resale) account of Blumira's full SIEM and XDR Platform.

- Cloud SIEM with detection & response
- Automated detection rules & response playbooks
- Security reports to see risk trends

[BLUMIRA.COM/FREE-NFR](https://blumira.com/free-nfr)