

## Blumira Onboarding Overview

Source: Verified reviews from G2



Time to Implement

Return on Investment

Ease of Setup



### WELCOME EMAIL 1 BUSINESS DAY

Send an email to understand tech environment & key objectives.



### SCHEDULE CALLS 3 PHASES

A dedicated Customer Success Manager (CSM) schedules onboarding sessions.

### 1 INTRO CALL 15 MINUTES

Introduce CSM; explain setup process & how to contact support throughout onboarding



### 2 SA CALL 1 HOUR

Review threat surface assessment; ensure full log coverage & discuss other security posture issues

### 3 CSM CALL 1 HOUR

Training on how to use the app, including dashboards, reports, notification configuration, etc.

### ADDITIONAL + CALLS

Schedule more time if needed - most people are onboarded by call 3

**\* FOR SIEM+ & XDR EDITION**  
[blumira.com/pricing](https://blumira.com/pricing)

### CHECK-IN 30-DAY\*

Ensure users are getting comfortable with the app & have all the support they need

### ONGOING CHECK-INS 90, 180, 270 360-DAY\*

Review progress; ensure users are leveraging all the features to help achieve goals

*"Deployment didn't take long at all – the free trial version took about 20 minutes to implement. When we actually made the purchase and got the SIEM solution with endpoint visibility, it took 5 minutes to deploy Blumira Agent out everywhere. It was very successful and super quick; very, very, easy."*

-- Keith Knisely, Assistant VP/IT Specialist, SouthTrust Bank

## DOMAIN SECURITY ASSESSMENT

Get a free domain security scan and assessment in minutes from Blumira that provides:

- Assessment of your domain's overall security posture
- Insight into vulnerabilities (CVEs and other risks)
- Recommendations for improvement

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