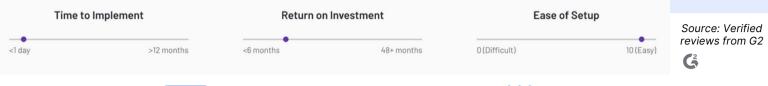
Blumira

Blumira Onboarding Overview





WELCOME EMAIL 1 BUSINESS DAY

Send an email to understand tech environment & key objectives.



INTRO CALL 15 MINUTES

Introduce CSM; explain setup process & how to contact support throughout onboarding



2 (

SA CALL 1 HOUR

Review threat surface assessment; ensure full log coverage & discuss other security posture issues

SCHEDULE CALLS

3 PHASES

A dedicated Customer Success

Manager (CSM) schedules onboarding sessions.



CSM CALL

1 HOUR

Training on how to use the app, including dashboards, reports, notification configuration, etc.



Schedule more time if needed - most people are onboarded by call 3



CHECK-IN 30-DAY*

Ensure users are getting comfortable with the app & have all the support they need

ONGOING CHECK-INS

90, 180, 270 360-DAY*

Review progress; ensure users are leveraging all the features to help achieve goals

"Deployment didn't take long at all – the free trial version took about 20 minutes to implement. When we actually made the purchase and got the SIEM solution with endpoint visibility, it took 5 minutes to deploy Blumira Agent out everywhere. It was very successful and super quick; very, very, easy."

-- Keith Knisely, Assistant VP/IT Specialist, SouthTrust Bank

DOMAIN SECURITY ASSESSMENT

Get a free domain security scan and assessment in minutes from Blumira that provides:

- · Assessment of your domain's overall security posture
- Insight into vulnerabilities (CVEs and other risks)
- · Recommendations for improvement

Visit blumira.com/dsa